

# ***ECHN***

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## ***Medical Group***

2400 Tamarack Avenue, Suite 202  
South Windsor, CT 06074  
Office Phone: (860) 533-4666  
Office Fax: (860) 533-4667

Appointment Date: \_\_\_\_\_ Appointment Time: \_\_\_\_\_ Doctor: \_\_\_\_\_

Dear Patient:

Thank you for taking the time to complete the attached forms. We have developed this packet to get to know you and your unique medical needs and for you to get to know us as well. **Please arrive 15 minutes prior to your scheduled appointment time and bring a photo ID and your current insurance card.**

**Please complete and return the enclosed packet via (mail/fax/bring in to office) BEFORE your scheduled appointment if possible.**

We would like you to be aware of a few specific things regarding our office:

1. If you do not call to cancel your appointment 24 hours prior to your appointment, you will be considered a "NO SHOW" and you will be charged a \$25.00 No Show fee. After 4 No Shows, you may be discharged from our office.
2. Our office is open Monday – Friday. Please note that we have an answering service and you can leave a message at your convenience if the office is closed.
3. Once you are a patient, please call prescription refills into your pharmacy or take advantage of our Patient Portal to request refills to our office (ask our staff how!) **Please allow 2 business days for your refill requests to get processed.**

**Financial Policies and Insurance Information:** For routine office visits, co-payment is expected at the time of service. Payment may be made by cash, check, VISA, Discover, Amex, or MasterCard. Our fees are usual and customary and covered by most insurance plans.

**Transferring from another Primary Care Provider:** Prior to your appointment in our office, we ask that you request a copy of your medical records get sent to our office to ensure that we have your complete medical history.

**Referrals:** You are responsible for notifying us of any referrals if required by your insurance company.

We look forward to establishing a patient-provider relationship with you that will provide the best possible medical care. If you have any questions, please call us at the telephone number listed above.

Thank you,

EMG Office Staff at South Windsor

# ECHN Medical Group

## PATIENT INFORMATION FORM

Today's Date:

(Please Print Clearly)					
<input type="checkbox"/> Mr. <input type="checkbox"/> Mrs. <input type="checkbox"/> Miss <input type="checkbox"/> Ms.	Last Name:			Marital status (circle one) Single / Mar / Div / Sep / Wid	
	First Name:	Middle Initial:			
Is this your legal name? <input type="checkbox"/> Yes <input type="checkbox"/> No	Former Name:	Birth date: / /	Age	Sex <input type="checkbox"/> M <input type="checkbox"/> F	
Email Address:					
Street address/city/zip code:					
Home phone ( ) : Cell phone ( ) Work phone ( )					
Job Title: _____					
Employer Name and Address: _____					
Employer phone No.: ( ) _____					
How did you Hear about our Office (please check one box that is the reason you chose ECMP)					
<input type="checkbox"/> Family*	<input type="checkbox"/> Friend*	<input type="checkbox"/> Dr.	<input type="checkbox"/> Billboard	<input type="checkbox"/> Sign in Building	
<input type="checkbox"/> CT Top Docs	<input type="checkbox"/> Hospital	<input type="checkbox"/> Seminar	<input type="checkbox"/> Radio	<input type="checkbox"/> Insurance Plan	
If Online please mark source	<input type="checkbox"/> ECHN Website	<input type="checkbox"/> Twitter	<input type="checkbox"/> Google Search	<input type="checkbox"/> Other – Please Note	
*If referred by patient, may we thank them for referring you to our office?					
<input type="checkbox"/> YES <input type="checkbox"/> NO If Yes, Name: _____					
Other Family Members that are Patients of our office: (Optional):					
EMERGENCY CONTACT: Name _____ Relationship _____ Phone(s) _____					
CENSUS INFORMATION					
RACE	Primary Race	Non-primary Race			
American Indian or Alaskan Native	<input type="checkbox"/>	<input type="checkbox"/>			
Asian	<input type="checkbox"/>	<input type="checkbox"/>			
Black or African American	<input type="checkbox"/>	<input type="checkbox"/>			
Native Hawaiian or Other Pacific Islander	<input type="checkbox"/>	<input type="checkbox"/>			
White	<input type="checkbox"/>	<input type="checkbox"/>			
Other	<input type="checkbox"/>	<input type="checkbox"/>			
Decline to answer	<input type="checkbox"/>	<input type="checkbox"/>			
ETHNICITY: <input type="checkbox"/> Hispanic/Latino <input type="checkbox"/> Not Hispanic/Latino <input type="checkbox"/> Other <input type="checkbox"/> Decline to answer				PREFERRED LANGUAGE:	
MUST COMPLETE – REQUIRED					
The above information is true to the best of my knowledge. I authorize my insurance benefits be paid directly to the physicians of Eastern CT Medical Professionals. I understand that I am financially responsible for any balance, including my policy deductibles and co-insurances. These are required payments by my insurance company, not ECMP. I authorize ECMP or insurance company to release any information required to process my claims.					
_____				_____	
<i>Patient/Guardian Signature</i>				<i>Date</i>	

# ECHN Medical Group

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

## MEDICAL HISTORY

Please review all of the following:

Problem		Years	Problem		Years	Problem		Years
Asthma	<input type="checkbox"/> Yes <input type="checkbox"/> No		Hyperthyroidism	<input type="checkbox"/> Yes <input type="checkbox"/> No		Urinary Incontinence	<input type="checkbox"/> Yes <input type="checkbox"/> No	
COPD	<input type="checkbox"/> Yes <input type="checkbox"/> No		Hypothyroidism	<input type="checkbox"/> Yes <input type="checkbox"/> No		Blood Clots	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Obstructive Sleep Apnea	<input type="checkbox"/> Yes <input type="checkbox"/> No		Gout	<input type="checkbox"/> Yes <input type="checkbox"/> No		Deep Vein Thrombosis (DVT)	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Pulmonary Embolism	<input type="checkbox"/> Yes <input type="checkbox"/> No		PCOS	<input type="checkbox"/> Yes <input type="checkbox"/> No		Anemia	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Hypertension/High Blood Pressure	<input type="checkbox"/> Yes <input type="checkbox"/> No		Infertility	<input type="checkbox"/> Yes <input type="checkbox"/> No		Other Blood Disorders	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Chest Pain/Angina	<input type="checkbox"/> Yes <input type="checkbox"/> No		Irregular Menstrual Cycle	<input type="checkbox"/> Yes <input type="checkbox"/> No		Anxiety	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Palpitations/Arrhythmias	<input type="checkbox"/> Yes <input type="checkbox"/> No		Reflux/Heartburn	<input type="checkbox"/> Yes <input type="checkbox"/> No		Depression	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Coronary Artery Disease/CAD	<input type="checkbox"/> Yes <input type="checkbox"/> No		Stomach Ulcers	<input type="checkbox"/> Yes <input type="checkbox"/> No		Bipolar Disorder	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Peripheral Vascular Disease/PVD	<input type="checkbox"/> Yes <input type="checkbox"/> No		Peptic Ulcer Disease	<input type="checkbox"/> Yes <input type="checkbox"/> No		Binge Eating Disorder	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Heart Attack/Myocardial Infarction/MI	<input type="checkbox"/> Yes <input type="checkbox"/> No		Crohn's Disease	<input type="checkbox"/> Yes <input type="checkbox"/> No		Anorexia	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Swollen Legs/Edema	<input type="checkbox"/> Yes <input type="checkbox"/> No		Ulcerative Colitis	<input type="checkbox"/> Yes <input type="checkbox"/> No		Bulimia	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Stroke/CVA	<input type="checkbox"/> Yes <input type="checkbox"/> No		Fatty Liver Disease	<input type="checkbox"/> Yes <input type="checkbox"/> No		Schizophrenia	<input type="checkbox"/> Yes <input type="checkbox"/> No	
TIA/mini-stroke	<input type="checkbox"/> Yes <input type="checkbox"/> No		Gallbladder Disease	<input type="checkbox"/> Yes <input type="checkbox"/> No		Other Psychiatric Disorders	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Diabetes	<input type="checkbox"/> Yes <input type="checkbox"/> No		Kidney Disorders	<input type="checkbox"/> Yes <input type="checkbox"/> No		Arthritis	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Pre-Diabetes	<input type="checkbox"/> Yes <input type="checkbox"/> No		Kidney Stones	<input type="checkbox"/> Yes <input type="checkbox"/> No		Joint Pain	<input type="checkbox"/> Yes <input type="checkbox"/> No	

History of Cancer:  No  Yes

If YES, please list the type of cancer and the treatment that you received:

\_\_\_\_\_

\_\_\_\_\_

## HOSPITALIZATIONS for Medical Problems (please include any hospitalizations for Mental Illness)

Hospital Name	Reason for Stay	Date

# ECHN Medical Group

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

PREVIOUS SURGERY			
Surgery	Year	Purpose	Complications
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			

MEDICATIONS
-------------

PREFERRED PHARMACY/LOCATION: \_\_\_\_\_

Pharmacy Phone number: \_\_\_\_\_ Pharmacy Fax number: \_\_\_\_\_

Medication Name	Dose	Times per Day	Purpose
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			

Please check if you take any of the following:  Aspirin  Coumadin  Plavix  Other Anti-Platelet  Other Blood Thinners

Please check if you take any of the following:

Multi-Vitamin  Vitamin A, D, E combo  Calcium  Calcium with Vitamin D  Vitamin D  Iron  Vitamin B12 Do you take

prophylactic antibiotics prior to any procedures?  No  Yes (If YES, why?) \_\_\_\_\_

# ECHIN Medical Group

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

### MEDICATIONS (Continued)

Do you have diabetes?  No  Yes  
If YES, then please respond to the following questions. If NO, then proceed to the next section.

How many years have you had diabetes? _____	How do you control your diabetes? <input type="checkbox"/> Dietary Intake <input type="checkbox"/> Oral Medications <input type="checkbox"/> Insulin
--	---

Do you see a specialist for your diabetes? <input type="checkbox"/> No <input type="checkbox"/> Yes Yes If YES, who do you see? _____	How often do you check your blood glucose? _____
--	--

Do see a Podiatrist (Foot Doctor)? <input type="checkbox"/> No <input type="checkbox"/> Yes How long have you been on medication for diabetes? <input type="checkbox"/> Oral Medications (metformin, actos): _____ years <input type="checkbox"/> Non-insulin injections (Victoza, Byetta): _____ years <input type="checkbox"/> Insulin: _____ years	Have you seen an Ophthalmologist (Eye Doctor)? <input type="checkbox"/> No <input type="checkbox"/> Yes What is you last Hgb A1C? _____ When was your last blood work done? _____
---	---

Have you been Hospitalized for Diabetes in the past year?  No  Yes  
If YES, what was the reason  
\_\_\_\_\_  
\_\_\_\_\_

Do you have any of the following:	<input type="checkbox"/> Nerve Damage (Neuropathy)	<input type="checkbox"/> Eye Damage (Retinopathy)	<input type="checkbox"/> Kidney Damage (Nephropathy)
	<input type="checkbox"/> Diabetic Ketoacidosis (DKA)	<input type="checkbox"/> Gastroparesis	<input type="checkbox"/> Vascular Disease
	<input type="checkbox"/> Foot Infections	<input type="checkbox"/> Amputations	<input type="checkbox"/> Heart Disease (CAD)

Have you ever attended a Diabetic Education Class?  No  Yes  
If YES, where and when did you attend this class? \_\_\_\_\_

What is the most difficult part of taking care of your diabetes?  
\_\_\_\_\_  
\_\_\_\_\_

### ALLERGIES

Medication	Allergic Reaction	Medication	Allergic Reaction
1.		4.	
2.		5.	
3.		6.	

### SOCIAL HISTORY

Do you smoke? <input type="checkbox"/> Yes <input type="checkbox"/> No If NO, have you ever smoked? <input type="checkbox"/> Yes <input type="checkbox"/> No, When did you quit? _____	How many cigarettes/day? _____ How many years have been smoking? _____ Have you ever quit? <input type="checkbox"/> Yes <input type="checkbox"/> No (If Yes, when? _____)
--	---

Do you drink alcohol? <input type="checkbox"/> Yes <input type="checkbox"/> No	How much do you drink at one time? _____ What type of alcohol do you drink? _____ How often do you drink a week? _____
--	--

Do you use any recreational drugs? <input type="checkbox"/> Yes <input type="checkbox"/> No	What type of drugs do you use? _____ How often do you use drugs? _____
---	---

Have you been in drug/alcohol treatment? <input type="checkbox"/> Yes <input type="checkbox"/> No	If YES, dates of treatment: _____
---	-----------------------------------

How many children do you have? \_\_\_\_\_ Please list their ages: \_\_\_\_\_

# ECHN Medical Group

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

REVIEW OF SYSTEMS			
General	<input type="checkbox"/> Fevers	<input type="checkbox"/> Chills	<input type="checkbox"/> Fatigue
	<input type="checkbox"/> Stress	<input type="checkbox"/> Weakness	<input type="checkbox"/> Recent Weight Gain
	<input type="checkbox"/> Insomnia		
	<input type="checkbox"/> Recent Weight Loss	Comments:	
Eyes, Ears, Nose & Throat	<input type="checkbox"/> Glasses/Contacts	<input type="checkbox"/> Blurred Vision	<input type="checkbox"/> Double Vision
	<input type="checkbox"/> Hearing Loss	<input type="checkbox"/> Ringing in Ears	<input type="checkbox"/> Ear Aches
	<input type="checkbox"/> Nose Bleeds	<input type="checkbox"/> Sore Throat	<input type="checkbox"/> Hoarseness
	<input type="checkbox"/> Dental Problems	<input type="checkbox"/> Dentures	
	Comments:		
Heart and Blood Vessels	<input type="checkbox"/> Chest Pain	<input type="checkbox"/> Palpitations	<input type="checkbox"/> Irregular Heartbeat
	<input type="checkbox"/> Shortness of breath with Activity	<input type="checkbox"/> Shortness of breath when lying down	<input type="checkbox"/> Swelling in Ankles/Feet
	<input type="checkbox"/> Fatigue	<input type="checkbox"/> Heart Failure	<input type="checkbox"/> Pain in Calves when Walking
	Comments:		
Lungs	<input type="checkbox"/> Wheezing	<input type="checkbox"/> Snoring	<input type="checkbox"/> Sleep Apnea
	<input type="checkbox"/> Shortness of breath	<input type="checkbox"/> Chronic Cough	<input type="checkbox"/> Coughing up Blood
	<input type="checkbox"/> COPD/Emphysema	<input type="checkbox"/> Respiratory Failure	
	Comment:		
Gastrointestinal	<input type="checkbox"/> Loss of Appetite	<input type="checkbox"/> Nausea	<input type="checkbox"/> Vomiting
	<input type="checkbox"/> Vomiting Blood	<input type="checkbox"/> Reflux/Heartburn	<input type="checkbox"/> Difficulty Swallowing
	<input type="checkbox"/> Pain when Swallowing	<input type="checkbox"/> Abdominal Pain	<input type="checkbox"/> Bloating
	<input type="checkbox"/> Diarrhea	<input type="checkbox"/> Constipation	<input type="checkbox"/> Change in Bowel Habits
	Comments:		
Genitourinary	<input type="checkbox"/> Frequent Urination	<input type="checkbox"/> Urgency to Urinate	<input type="checkbox"/> Painful Urination
	<input type="checkbox"/> Blood in Urine	<input type="checkbox"/> Change in Urine Stream	<input type="checkbox"/> Urinary Retention
	<input type="checkbox"/> Urinary Incontinence	<input type="checkbox"/> Recurrent UTIs	<input type="checkbox"/> Venereal Disease
	Comments:		
Musculoskeletal	<input type="checkbox"/> Joint Pain	<input type="checkbox"/> Joint Swelling	<input type="checkbox"/> Muscle Weakness
	<input type="checkbox"/> Neck Pain	<input type="checkbox"/> Back Pain	<input type="checkbox"/> Limited Range of Motion
	<input type="checkbox"/> Require a cane/walker	<input type="checkbox"/> Arthritis	
	Comments:		
Hematologic / Lymphatic	<input type="checkbox"/> Swollen Glands	<input type="checkbox"/> Lymph nodes	<input type="checkbox"/> Fevers
	<input type="checkbox"/> Night Sweats	<input type="checkbox"/> Blood Clots	<input type="checkbox"/> Bleeding Disorders
	<input type="checkbox"/> Bruising	<input type="checkbox"/> Slow to Heal after Cuts	<input type="checkbox"/> Blood Transfusions
	Comments:		
Skin and Breast	<input type="checkbox"/> Rashes	<input type="checkbox"/> Itching	<input type="checkbox"/> Change in Skin
	<input type="checkbox"/> Change in Nails	<input type="checkbox"/> Loss of Hair	<input type="checkbox"/> Breast Pain
	<input type="checkbox"/> Breast Lump	<input type="checkbox"/> Nipple Discharge	<input type="checkbox"/> Nipple Bleeding
	Comments:		
Neurologic	<input type="checkbox"/> Frequent Headaches	<input type="checkbox"/> Light Headed	<input type="checkbox"/> Dizziness
	<input type="checkbox"/> Tremors	<input type="checkbox"/> Numbness	<input type="checkbox"/> Tingling
	<input type="checkbox"/> Loss of Vision	<input type="checkbox"/> Seizures	<input type="checkbox"/> Head Trauma
	Comments:		
Endocrine	<input type="checkbox"/> Excessive Thirst	<input type="checkbox"/> Excessive Hunger	<input type="checkbox"/> Excessive Urination
	<input type="checkbox"/> Heat Intolerance	<input type="checkbox"/> Cold Intolerance	<input type="checkbox"/> Goiter
	Comments:		
Psychiatric / Mental	<input type="checkbox"/> Memory Loss	<input type="checkbox"/> Confusion	<input type="checkbox"/> Anxiety
	<input type="checkbox"/> Nervousness	<input type="checkbox"/> Loss of Sleep/Insomnia	<input type="checkbox"/> Depression
	<input type="checkbox"/> Hallucinations	<input type="checkbox"/> Suicide Attempts	<input type="checkbox"/> Homicidal Ideations
	Comments:		
Immune	<input type="checkbox"/> Immunosuppression	<input type="checkbox"/> Transplant	<input type="checkbox"/> HIV/AIDS

# ECHN Medical Group

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

PSYCHOLOGICAL HISTORY		
Have you been treated or hospitalized for an emotional disorder? <input type="checkbox"/> No <input type="checkbox"/> Yes If YES, please explain: _____	<input type="checkbox"/> In the Past	<input type="checkbox"/> Currently
Do you have suicidal thoughts on a regular basis or made a suicide attempt? <input type="checkbox"/> No <input type="checkbox"/> Yes If YES, please explain: _____	<input type="checkbox"/> In the Past	<input type="checkbox"/> Currently
Have you received treatment for drug or alcohol abuse (inpatient or outpatient)? <input type="checkbox"/> No <input type="checkbox"/> Yes If YES, please explain: _____	<input type="checkbox"/> In the Past	<input type="checkbox"/> Currently
Have you been treated for an eating disorder (anorexia, bulimia, binge eating disorder, or compulsive overeating)? <input type="checkbox"/> No <input type="checkbox"/> Yes If YES, please explain: _____	<input type="checkbox"/> In the Past	<input type="checkbox"/> Currently
Have you been placed on disability or lost a job for an emotional or nervous disorder? <input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/> In the Past	<input type="checkbox"/> Currently
Have you been treated or hospitalized for an emotional disorder? <input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/> In the Past	<input type="checkbox"/> Currently
Have you been in any relationships that you or others would consider abusive? <input type="checkbox"/> No <input type="checkbox"/> Yes If YES, please explain: _____	<input type="checkbox"/> In the Past	<input type="checkbox"/> Currently

FAMILY HISTORY		
Family History: (Please check off any of which apply and list the family member(s) affected)		
<input type="checkbox"/> Diabetes	<input type="checkbox"/> High Blood Pressure	<input type="checkbox"/> Cancer
<input type="checkbox"/> Sleep Apnea	<input type="checkbox"/> High Cholesterol	<input type="checkbox"/> Heart Disease
<input type="checkbox"/> Obesity	<input type="checkbox"/> Arthritis	<input type="checkbox"/> Depression
<input type="checkbox"/> Bleeding Disorders	<input type="checkbox"/> Blood Clots	<input type="checkbox"/> Reaction to Anesthesia
<input type="checkbox"/> Other		
	Alive or Deceased	Reason for Death
Mother		
Father		
Siblings		

FINAL SIGNATURE - REQUIRED	
I attest that I have completed the above medical form. All the above information is true to the best of my knowledge. I understand that the physicians at ECMP will utilize the information to develop and deliver the best treatment plan for me. Any false or inaccurate information may lead to an unexpected outcome and injury to myself. I also authorize ECMP to discharge me from the practice if I provide false or inaccurate information.	
_____ <i>Patient/Guardian Signature</i>	_____ <i>Date</i>

# **ECHN** **Medical Group**

## HIPAA PRIVACY RESTRICTION QUESTIONNAIRE

Patient Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Address, City and State \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Work Phone \_\_\_\_\_ Email address: \_\_\_\_\_

Do you have an Advance Directive? Yes No  
(If yes, please bring a copy to your next appointment.)

Do you have a Living Will Yes No  
(If yes, please bring a copy to your next appointment.)

Where may we call you? Home Work Cell

Where can we leave messages including lab results? Home Work Cell

May we text you? Yes No N/A

May we email you? Yes No

Unless otherwise specified statements and reminder cards will be sent to your home address.

May we speak to your spouse or significant other regarding your treatment? Yes No N/A

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone number \_\_\_\_\_

May we speak to another family member regarding your treatment? Yes No

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone number \_\_\_\_\_

### **Emergency Contact**

Name: \_\_\_\_\_ Phone number: \_\_\_\_\_ Relationship: \_\_\_\_\_

\_\_\_\_\_  
**Signature of Person Granting Authorization**

\_\_\_\_\_  
**Date**

Relationship to Patient: Self / Parent / Guardian / POA / Other \_\_\_\_\_

**Pediatric Patients:** Call Mother Only Call Father Only Call Either Parent

Names of all children that apply to these restrictions:





## Consent and Acknowledgment Form

I consent to the use or disclosure of my protected health information by ECHN Medical Group to any person or organization for the purposes of carrying out treatment, obtaining payment or conducting certain healthcare operations. Protected health information used or disclosed by ECHN Medical Group may include HIV/AIDS related information, psychiatric and other mental health information, and drug and alcohol treatment information, as long as such information is used or disclosed in accordance with Connecticut and Federal law, which may require you to provide specific authorization. I understand that information regarding how my information will be used and disclosed can be found in the Notice of Privacy Practices. I understand that this consent is effective for as long as ECHN Medical Group maintains my protected health information.

### Communication Consent- Phone Calls and Text Messages

It is understood and agreed that ECHN Medical Group and/or its authorized agents may contact me, or a representative I appoint, using any contact or cell phone numbers I provide to it, or that may be available by any other means. I expressly agree that ECHN Medical Group may contact me at such numbers by telephone, pre-recorded voice messages and text messages, and may use an automatic telephone dialing system and/or an artificial pre-recorded voice.

This express authorization applies even if I am charged for the call under my mobile phone plan. I agree that such contact will not be "unsolicited" for purposes of local, state or federal law. I further agree that ECHN Medical Group and/or its authorized agents may monitor and/or record any communication with me.

By signing below, I understand and acknowledge the following:

- I have read and understand this consent; and
- I can ask for and receive ECMP's Notice of Privacy Practices currently in effect.

\_\_\_\_\_  
Print Name of Individual or Personal Representative

\_\_\_\_\_  
Signature of Individual or Personal Representative

\_\_\_\_\_  
Date

**If signed by the individual's representative, describe the legal authority of the representative to act on behalf of the individual:**

\_\_\_\_\_

Unable to obtain written consent and acknowledgment because:

- Individual refused     Emergency treatment situation     Individual not able to sign due to incompetence or other medical reason     Other: \_\_\_\_\_

# ***ECHN*** ***Medical Group***

In order to for ECHN Medical Group (EMG) to maintain our fees at the lowest possible level, it is important that we have a good understanding with our patients regarding financial responsibility. We hope that this summary will be helpful toward that end. We encourage you to ask any questions you may have.

- You must pay any co-payment and applicable deductible amounts due at the time of service. We accept cash, checks, Visa, MasterCard, Discover and American Express. There will be a \$12.00 charge for all returned checks. Fee is subject to change without notice.
- If you are not insured, or if the services are not covered by your insurance, you are expected to provide full payment at the time they are rendered. EMG has income based financial assistance paperwork that will be given upon request.
- EMG will bill your insurance company as a courtesy. Please understand that the financial responsibility for medical services rests between you and your health plan. While we are pleased to be of service by filing your medical insurance for you, we are not responsible for any limitations in coverage that may be included in your plan. If your health plan denies this claim for any of these or other reasons, our office cannot be responsible for this bill. It is your responsibility as the patient to pay the denied amounts in full.
- In those instances where we have a participating provider agreement with your insurance company for an agreed upon negotiated rate for our services, an adjustment will be made in the amount of the difference between this rate and our normal fees at the time we receive payment from your insurance company. You will remain responsible for required co-payments, applicable deductibles and any services that are not covered by your insurance plan.
- If, by mistake, your health plan remits payment to you, please deposit the check from your insurance company and send a personal check to our billing company along with all paperwork received from your insurance company. Mail check and paperwork to.

ECHN Medical Group  
1801 W. Olympic Blvd File 2201  
Pasadena, CA 91199-2201

# ***ECHN*** ***Medical Group***

- Your health plan may refuse payment of a claim for some of the following common reasons. This is not an all-inclusive list; please check with your insurance company should you have any questions.
  - This is a pre-existing illness that is not covered by your plan.
  - You have not met your full calendar year deductible.
  - The type of medical service required is not covered by your plan.
  - The health plan was not in effect at the time of service.
  - You have other insurance which must be filed first.
- Appointments cancelled with less than 24 hours' notice may incur a \$25.00 fee.
  - This excludes Medicare and Medicaid patients.
  - Multiple "No Show's" are subject to EMG'S discharge policy.
- Patient balances not paid after 90 days may be sent to a collection agency. Unpaid outstanding balances are subject to EMG's discharge policy.
- EMG may charge \$5.00 per form to be completed outside of an office visit.
  - All forms have a 5 business day turn-around

I have read and understand my obligations and I acknowledged that I am fully responsible for payment of any services not covered or approved by my insurance carrier.

---

Signature of Patient

---

Printed name of Patient

---

DOB

---

Date



**AUTHORIZATION TO RELEASE OR OBTAIN HEALTH INFORMATION**

No part of this authorization is a required field. However, it is requested to assist ECHN in fulfilling your request accurately. There may be a reasonable, cost-based fee that complies with both federal and state regulations, associated with this request.

<b>1. Patient Information</b>		
NAME (Last, First, Middle Initial)		MAIDEN/OTHER NAME
DATE OF BIRTH	PREFERRED PHONE NUMBER ( )	ARE YOU A VETERAN? <input type="checkbox"/> YES <input type="checkbox"/> NO
<b>2. Release To/Obtain From</b>		
I HEREBY AUTHORIZE ECHN TO: <input type="checkbox"/> Release Information TO <input type="checkbox"/> Obtain Information FROM		
NAME OF PERSON OR INSTITUTION	PHONE NUMBER ( )	FAX NUMBER (Healthcare Providers Only) ( )
MAILING ADDRESS (Number/Street/Apartment No./PO Box)		(City/Town) (State) (Zip Code)
<b>FORM/FORMAT</b> I request that the information be provided in the form/format outlined below where possible/available: <input type="checkbox"/> Paper <input type="checkbox"/> Electronically on CD/disc/flash drive <input type="checkbox"/> Other (Please Specify):		
<b>METHOD OF DELIVERY</b> <input type="checkbox"/> Mail <input type="checkbox"/> Verbal <input type="checkbox"/> Pick-Up Onsite (Photo-ID Required) <input type="checkbox"/> Fax (Healthcare Providers Only) <input type="checkbox"/> By Unencrypted E-mail to This Email Address**: _____ (Initial) _____ ** I am requesting my protected health information be delivered in an unencrypted format. I understand and accept all risks associated with releasing my medical record information using unencrypted electronic formats, including access by an unintended third party.		
<b>3. Information Request</b>		
DATE(S) OF SERVICE FROM: _____ to _____		
TYPE OF INFORMATION TO BE RELEASED OR OBTAINED (Check One or More)		
<input type="checkbox"/> Medical/Surgical Report(s)	<input type="checkbox"/> Behavioral Health (initial below)	<input type="checkbox"/> Laboratory/Pathology Report(s)
<input type="checkbox"/> History & Physical/Consult Record(s)	<input type="checkbox"/> Imaging Report(s)	<input type="checkbox"/> Entire Record
Other Information (Please Specify): _____		
If any of the above information being requested contains the following sensitive information, please initial.		
AIDS/HIV Information: _____ (Initial)	Drug/Alcohol Information: _____ (Initial)	Mental Health Information: _____ (Initial)
<b>PURPOSE</b> (Optional, Access Will Not Be Denied Based On Providing This Information)		
<input type="checkbox"/> Patient or Legal Representative	<input type="checkbox"/> Other Healthcare Providers	<input type="checkbox"/> Supporting a Claim/Appeal <input type="checkbox"/> Legal
<input type="checkbox"/> Other (Please Specify): _____		
<b>4. Authorization</b>		
AUTHORIZATION EXPIRES (If no expiration given, authorization will expire twelve (12) months from the signature date)		
<input type="checkbox"/> ONE (1) Year From Date of Authorization <b>OR</b> <input type="checkbox"/> Other Date (Please Specify): ____/____/____		
I hereby authorize Eastern Connecticut Health Network or its wholly owned affiliates (collectively "ECHN") to release, disclose or obtain the records described above for such purposes described above. I understand the following:		
<ul style="list-style-type: none"> <li>• I have the right to cancel (revoke) this authorization in writing to the respective Health Information Management Department or Privacy Officer, at any time. My rights to revoke this authorization can be found in ECHN's Notice of Privacy Practices. Cancellation of the authorization will not apply to information that has already been released or disclosed based upon this authorization.</li> <li>• This authorization is voluntary; my treatment at ECHN is in no way conditioned on whether or not I sign this authorization.</li> <li>• If the recipient of the information is not a healthcare provider or health plan covered by the federal Privacy Rule, the information used or disclosed as described above is no longer protected by the Privacy Rule and may be re-disclosed by the recipient.</li> </ul>		
Patient Signature (Please let a Health Information Management Associate know if assistance is needed, or if unable to sign form)		
Patient Print Name X	Patient Signature X	Date/Time
<b>Requestor Other Than Patient</b>		
If the patient has not signed this form, please indicate the relationship of the requestor to the patient: * You <b>MUST</b> attach proof of your authority to act on behalf of the patient as checked below (other than parent).		
<input type="checkbox"/> Parent <input type="checkbox"/> Legal Guardian <input type="checkbox"/> Healthcare Representative <input type="checkbox"/> Conservator <input type="checkbox"/> Executor/trix of Estate <input type="checkbox"/> Power of Attorney <input type="checkbox"/> Other (Please Specify): _____		
Requestor Print Name X	Requestor Signature X	Date/Time

**PROHIBITIONS ON REDISCLOSURE NOTICE**

**AIDS OR HIV RELATED INFORMATION**

In the event that information released constitutes confidential AIDS/HIV related information protected under Connecticut Law:

This information has been disclosed to you from records whose confidentiality is protected by state law. State law prohibits you from making any further disclosure of it without the specific written consent of the person to whom it pertains, or as otherwise permitted by said law. A general authorization for the release of medical or other information is NOT sufficient for this purpose.

**DRUG AND ALCOHOL ABUSE TREATMENT INFORMATION**

In the event that information released is protected by the HHS Confidentiality of Alcohol and Drug Abuse Patient Records Regulations:

This information has been disclosed to you from records protected by federal and state confidentiality rules (42 CFR Part 2). The federal rules prohibit you from making any further disclosure of this information unless further disclosure is expressly permitted by the written consent of the person to whom it pertains or as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

**MENTAL HEALTH TREATMENT INFORMATION**

In the event that the information released constitutes privileged psychiatrist-patient communications:

The confidentiality of this record is required under Chapter 899 of the Connecticut General Statutes. This material shall not be transmitted to anyone without written consent or other authorization as provided in the aforementioned statutes.

**STATEMENT OF NONDISCRIMINATION AND AVAILABILITY OF COMMUNICATION SERVICES English:**

ECHN complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATTENTION: If you speak English or any of the languages below, language assistance services, free of charge, are available to you. Call 1-860-646-1222.

**Español (Spanish):** ECHN cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-860-646-1222.

**Polski (Polish):** ECHN postępuje zgodnie z obowiązującymi federalnymi prawami obywatelskimi i nie dopuszcza się dyskryminacji ze względu na rasę, kolor skóry, pochodzenie, wiek, niepełnosprawność bądź płeć. UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-860-646-1222.

**Copy to Medical Record  
Copy to Patient/Representative**