



**Making Healthy Happen<sup>SM</sup>**

**ECHN<sup>SM</sup>**  
Eastern Connecticut Health Network



## We care about our community.

We take great pride in caring for everyone who lives here. Eastern Connecticut Health Network (ECHN) is a comprehensive and forward-thinking healthcare system with leading professionals and state-of-the-art technology, but we're also tight-knit and closely connected to the community, allowing us to be more accessible and responsive to changing needs. As a result, ECHN provides patients with extraordinary care that is closer to your home and even closer to your heart.



**Deborah Weymouth**  
CEO, ECHN



**Manchester Memorial Hospital**



**Rockville General Hospital**

Manchester Memorial Hospital earned the Healthgrades Award for Patient Safety Excellence in 2023. Manchester Memorial Hospital and Rockville General Hospital each received a 3-Star and 4-Star Quality Rating, respectively, by the Center for Medicare and Medicaid Services.





# Keeping Our Community Healthy

ECHN regularly assesses and identifies key health issues facing our community. We strive to offer and develop programs and services to meet the evolving needs of eastern Connecticut residents.

## ECHN Annually\*

8,095	inpatients
1,595	behavioral health inpatients
1,559	births
46,971	emergency department visits
4,111	surgeries
116,654	imaging visits
28,094	rehabilitation visits
25,347	outpatient behavioral health visits
131,864	lab visits
7,298	radiation oncology treatments
62,605	primary care visits
326	active medical staff

*\*Approximations based on fiscal year 2022*



# Spotlight Services

**Keeping a community healthy means being prepared to meet many healthcare needs. ECHN provides a robust range of health and wellness services so community members don't have to go far to get quality treatment.**



## Comprehensive Cancer Care

If cancer hits close to home, patients can receive their care just as close. ECHN provides top-line cancer treatment at the John A. DeQuattro Cancer Center in Manchester. We offer everything from radiation services utilizing state-of-the-art technology, navigation services, support groups and integrative medicine options to compliment care provided by medical, surgical and radiation oncologists.

860.533.2929 | [echn.org/services/oncology](http://echn.org/services/oncology)



## Diagnostics Services: Imaging and Laboratory

ECHN's diagnostic services utilize the latest technology to give patients and physicians rapid and reliable results. There are a number of diagnostic centers in our network to provide you services such as blood draw, CT scan, MRI, Interventional Radiology, X-Rays and more.

Imaging: 860.872.5150 | [echn.org/services/imaging](http://echn.org/services/imaging)

Laboratory: 860.872.5253 | [echn.org/services/diagnostics-blood-draw](http://echn.org/services/diagnostics-blood-draw)



## Emergency Services

ECHN's emergency medical services include emergency departments at Manchester Memorial Hospital and Rockville General Hospital that are open 24 hours a day, 7 days a week, 365 days a year. Our South Windsor Urgent Care center provides patients with care for illnesses and injuries that are not as serious as those seen in the emergency department.

Urgent Care: 860.533.4686 | [echn.org/services/urgent-care](http://echn.org/services/urgent-care)



## Maternity Services

The Family Birthing Center at Manchester Memorial Hospital offers expecting parents flexibility and uniquely tailored services such as water births, modern birthing suites and neonatal care. These services give growing families a nurturing environment to begin their next step toward healthy family living.

860.647.4790 | [echn.org/services/maternity](https://echn.org/services/maternity)

Childbirth Education: [echn.org/events](https://echn.org/events)



## Nutrition and Wellness

ECHN's Center for Healthy Living at Manchester Memorial Hospital encompasses a multitude of offerings to help employees and community members live a healthier life every day! The center offers diabetes classes, pre-diabetes classes, health and wellness community programs, nutrition services, employee health services and corporate consultant services.

860.647.6824



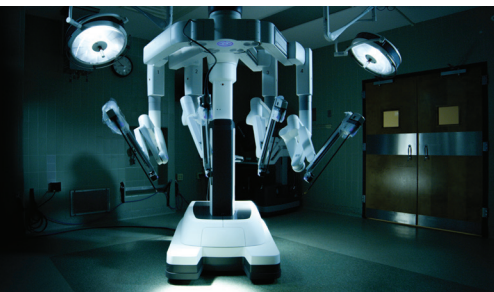
## Advanced Primary Stroke Care

Manchester Memorial Hospital and Rockville General Hospital are accredited by the Joint Commission, the American Heart and American Stroke Associations, as being Advanced Certified Primary Stroke Centers, and provide acute stroke care administered by core stroke team members 24 hours a day, 7 days a week. Plus, with telestroke video consultations from Patronus Neurology working with our physicians, patients get exceptional care when minutes count most.



# Spotlight Services (cont.)

Keeping a community healthy means being prepared to meet many healthcare needs. ECHN provides a robust range of health and wellness services so community members don't have to go far to get quality treatment.



## Minimally Invasive Surgery

Robotic surgery systems such as the da Vinci XI® and MAKO give ECHN surgeons a more advanced level of control and ability while operating. Assisting in a wide range of procedures, these technologies result in less scarring, shorter hospital stays and quicker recovery times.

[echn.org/services/general-surgery](http://echn.org/services/general-surgery)



## Rehabilitation Services

ECHN's rehabilitation services provide an understanding, encouraging environment so you have the best experience possible. ECHN's licensed, certified and experienced therapists work with patients and their healthcare provider to create a treatment plan uniquely tailored to each patient's needs. With four convenient locations, patients do not need to travel far for their rehabilitation needs.

860.533.4650 | [echn.org/services/rehabilitation](http://echn.org/services/rehabilitation)



## Visiting Nurses & Health Services

Visiting Nurse & Health Services of Connecticut team provides a full range of medical services and wellness programs in the comfort of home. Services include nursing care, diabetes care, home health aides, rehabilitation therapy, medical social services and lifeline programs. The Visiting Nurse and Health Services of Connecticut is an affiliate of ECHN.



# tECHNology

**You can't spell technology without "ECHN."**

**It's a great thing to have easy access to quality care in your own community and ECHN has some of the most progressive medical resources in the region.**

## **da Vinci XI® Surgical System**

The da Vinci XI® Surgical System is the next frontier for minimally invasive surgery. It is equipped with a 3D high definition (3D-HD) vision system, special instruments and computer software that allows surgeons to operate with enhanced vision, precision, dexterity and control.

## **MAKO Robotic-Assisted Surgery**

MAKO provides surgeons with a patient-specific 3D model to pre-plan hip and knee procedures, enabling them to remove and replace only the diseased portion of the bone, and preserve healthy bone and ligaments surrounding the area.

## **Radiation Therapy Linear Accelerator**

The Varian Linear Accelerators at ECHN's John A. DeQuattro Cancer Center provides state-of-the-art radiation therapy cancer treatments by offering three-dimensional intensity modulated radiation therapy for a more precise and targeted treatment.

## **Canon Vantage Orian™ MRI Imaging**

ECHN's Vantage Orian™ boosts MRI imaging performance and productivity at 1.5T. This MRI offers outstanding patient comfort and confidence, as well as the largest portfolio of non-contrast imaging sequences available.



## **Laboratory Technology**

The chemistry and hematology departments within ECHN's laboratory are fully automated. Approximately 85 different test samples can be received, prepared for testing and analyzed on a single automated line. This improves turn-around-time for testing, providing results to the clinicians in a very timely fashion.

## **Perspective 64-Slice CT**

The latest in CT technology combines greater capability with a lower radiation dose. It can be used for lung cancer screenings, advanced 3D CT vascular imaging, CT image-guided biopsies, musculoskeletal CT imaging, orthopedic CT imaging and tumor cryoablation.

## **Interventional Radiology**

ECHN's top-line interventional radiology suite provides minimally invasive treatments with guidance from medical imaging technology. In many cases, specialists in this department can eliminate the need for conventional surgery for a wide range of conditions.

# Locations

ECHN's presence is felt throughout all of eastern Connecticut and beyond. From primary care offices to hospitals and everything in between, there are numerous locations that provide a wide range of health and wellness services at the level of quality our community members expect.



## Manchester Memorial Hospital

Manchester Memorial Hospital is a full-service community hospital, licensed for 249 inpatient beds. Inpatient and outpatient services include emergency care, a comprehensive, personalized cancer center, diagnostic testing including PET scan capabilities, a broad range of surgical services and minimally invasive procedures including robotic surgery, a family birthing center with a dedicated neonatology unit, extensive behavioral health services including an inpatient adolescent behavioral health unit and inpatient dual diagnosis unit, a sleep disorders center and much more.

[860.646.1222](tel:860.646.1222)



## Rockville General Hospital

Rockville General Hospital is a full-service community hospital, licensed for 102 beds. Rockville General Hospital provides patients with a wide range of inpatient and outpatient medical and surgical services, as well as emergency care, maternity care and family planning center, imaging center, rehabilitation services and extensive inpatient behavioral health services for adolescents, adults and older adults.

[860.872.0501](tel:860.872.0501)



## **ECHN South Windsor Campus**

ECHN's South Windsor campus offers numerous services in one convenient location, including the Women's Center for Wellness, Evergreen Imaging, ECHN Rehabilitation Services, an outpatient GI/endoscopy center, walk-in urgent care services and CorpCare occupational health, employment physicals and blood screens. These three medical office buildings also have specialists in ear, nose and throat, ophthalmology, gastroenterology, general, colorectal and orthopedic surgery.

2400, 2600 & 2800 Tamarack Avenue  
[echn.org/locations](http://echn.org/locations)

## **Women's Center for Wellness**

The Women's Center for Wellness has been a unique care resource for women for more than 25 years, with a strong focus on providing equal access to care. In a welcoming and relaxing setting, the Center combines comprehensive screenings, wellness services and support programs to help patients live a healthy life.

[echn.org/services/womens-center-for-wellness](http://echn.org/services/womens-center-for-wellness)  
860.533.4646





## **Healthy** is finding the right doctor.

When you know your medical professionals really understand your unique needs, staying healthy and feeling great is that much easier. ECHN Medical Group connects you with the region's leading primary care physicians and specialists - providers closely aligned with the full spectrum of ECHN care services.

**To find a doctor or specialist, visit [echn.org](http://echn.org) or contact an office near you.**

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### **Primary Care Locations**

#### **Manchester**

130 Hartford Road  
860.533.4673

629 Middle Turnpike East  
860.649.6900

29 Haynes Street, Suite D  
860.533.4678

595 Main Street  
860.646.1000

#### **East Hartford**

28 Main Street  
860.568.8364

#### **Ellington**

175 West Road, Suite 200  
860.375.9122

#### **South Windsor**

2400 Tamarack Avenue, Suite 202  
860.533.4666

#### **Vernon/Rockville**

428 Hartford Turnpike, Suite 210  
860.533.4611

520 Hartford Turnpike, Suite M  
860.872.8321

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***Medical Group***



## Specialty Care Locations

### Cardiology

18 Haynes Street  
Manchester  
860.649.7557

### Endocrinology

460 Hartford Turnpike, Suite A  
Vernon  
860.896.4877

2400 Tamarack Avenue  
South Windsor  
860.896.4877

### Nephrology

281 Hartford Turnpike, Suite 210  
Vernon  
860.872.8563

### Orthopedic Surgery

2800 Tamarack Avenue, Suite 100  
South Windsor  
860.533.4692

### Osteopathic Medicine

29 Haynes Street, Suite D  
Manchester  
860.533.4678

### Surgery

29 Haynes Street, Suite B  
Manchester  
860.646.8888

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***Medical Group***







# BETTER Being

A collection of helpful, healthy tips and ideas for the whole family, published online three times per year. *Better Being* also lists seasonal health education programs, health screenings, childbirth and parent education classes, nutrition and wellness courses and much more.

Visit [echh.org/better-being](https://echh.org/better-being) to learn more and to sign up for the Better Being newsletter.



# Committed to Our Community

**ECHN offers a wide variety of educational programs, support groups and invaluable family services.**

## **Charity Care and Cash & In-Kind Donations**

Financial assistance for those uninsured, underinsured, ineligible for a government program or otherwise unable to pay for medically necessary care.

Monetary support, free use of hospital space, free medical care and equipment donations for numerous not-for-profit community organizations.

## **Community Health Improvement Services**

Health education lectures, free screenings, support groups and other outreach programs.

## **Community Building Activities**

Collaborative partnerships with community groups, advocacy on behalf of access to healthcare, workforce development and more.

## **Family Development Center**

The ECHN Family Development Center is comprised of seven grant-funded home visiting programs that assist parents in developing essential parenting skills while providing parent education, child development information, developmental screenings, playgroups and learning activities. Programs use the Parents as Teachers (PAT) curriculum which is a nationally recognized parent education and family support program serving families throughout pregnancy until their child enters kindergarten. Our staff is trained and certified as PAT Parent Educators who conduct

regular screenings for your child to assess their overall development, provide parent workshops, conduct parenting groups and provide information on resources in your community.

860.533.2990

[echn.org/services/parenting/family-development-programs](http://echn.org/services/parenting/family-development-programs)



# Community Partners

**Community Cancer Care**, located at the John A. DeQuattro Cancer Center, is a collaborative radiation therapy center with Hartford Hospital and Johnson Memorial Hospital, offering leading-edge radiation therapy treatment and support services.

**Connecticut Children's Medical Center**, located in Hartford, is affiliated with ECHN for pediatric and neonatal specialty services. The children's hospital also offers emergency pediatric consultation.

**Corpcare Occupational Health**, located in South Windsor, is a collaboration providing occupational health services to build and maintain a healthy workplace.

**Evergreen Endoscopy** partners with ECHN to provide gastrointestinal (GI) care, including both colonoscopy and endoscopy services.

**Medical Transportation Services** through Ambulance Service of Manchester, and Aetna Ambulance, is provided by a partnership between Manchester Memorial Hospital and Hartford Hospital.

**RestorixHealth** partners with ECHN to provide and manage the services offered by ECHN's Center for Wound Healing.

**Tolland Imaging Center**, a collaboration between ECHN, Johnson Memorial Hospital and Windham Hospital, we offer individualized service and use state-of-the-art imaging equipment.

# Behavioral Health Services

## Addiction Services

ECHN focuses on medically treating symptoms related to substance abuse as well as long-term mental health.

## Adolescent and Adult Inpatient Units

ECHN has two adolescent units (ages 12 to 18), one young adult unit (ages 18 to 28), and one older adult unit (18+) for individuals who have a psychiatric diagnosis.

## Adult & Older Adult Behavioral Care

Inpatient and outpatient behavioral health services tailored to fit the needs of adults and senior citizens.

## Dual Diagnosis Inpatient Unit

For individuals 18 years old and up and is for adults diagnosed with substance use disorder and an underlying mental health disorder.

## Adolescent and Adult Outpatient Care

Open access services for adolescents (ages 12 to 18) and adults (18+) is designed to decrease barriers to treatment and allows you to access outpatient behavioral health services when you want and need them.

## Adolescent Clinical Day School Services

Provides a rich, relationally-based program in a smaller, more individualized setting. The school serves middle school and high school students, as well as students with transitional service needs.

# Training Tomorrow's Professionals Today

The future health and wellness of the community relies on tomorrow's medical professionals. ECHN's numerous medical education programs provide a community-focused setting for young physicians and nurses to grow into their roles as eastern Connecticut's future healthcare providers.



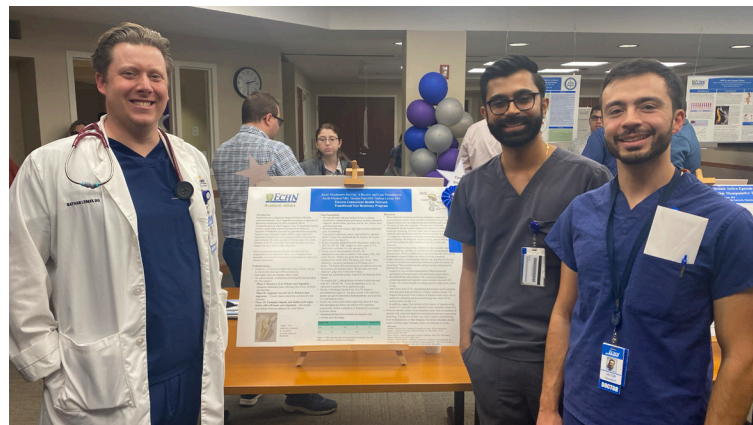
ECHN Residents celebrating their graduation

## Family Medicine Residency Program

As the only family medicine residency program east of the Connecticut river, we provide a community-focused clinical site for residents to learn the art and science of family medicine.

## Higher Education Partners

ECHN has partnered with several local higher education facilities including Quinnipiac University, Manchester Community College and the University of New England College of Osteopathic Medicine as a major clinical campus for medical students. Rotating through core clerkships, students receive a dynamic academic experience in a clinical setting.



ECHN Residents during Scholarly Research Day where resident physicians and medical students showcase the results of research projects they have worked on throughout the academic year.

## Continuing Medical Education (CME)

ECHN's physicians are constantly striving to improve care. In 2014, ECHN was accredited with commendation by the Connecticut State Medical Society to sponsor CME for physicians. This program ensures that physicians continue to respond to the various needs of the community with the most up-to-date information and best practices.

## Institutional Review Committee

The ECHN Institutional Review Committee is responsible for the review and approval of human subject research conducted at ECHN. This ensures that research is ethical and adheres to established standards and regulations.





## Looking for a physician?

Let us help you find a great doctor for you and your family.  
visit [echn.org/find-a-provider](https://echn.org/find-a-provider)

Or, call the Physician Referral Service at 1.888.299.3676  
(service is free and available 24/7)



71 Haynes Street | Manchester, CT 06040 | 860.646.1222

[echn.org](https://echn.org)

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ECHN is a nationally recognized network of hospitals, outpatient service centers and hundreds of healthcare providers and specialists committed to serving communities throughout eastern Connecticut. | 07/2023