

APRIL 2024

MANCHESTER MEMORIAL HOSPITAL



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MANCHESTER MEMORIAL HOSPITAL

CORNERSTONE OF THE COMMUNITY IT SERVICES

Hospitals are there when we need them, providing high-quality care for everyone who walks through their doors, regardless of their ability to pay.

The positive impact of hospitals expand far beyond the essential medical care that they provide. Manchester Memorial Hospital is a dynamic organization, working to strengthen our healthcare system, our community, and our economy. Manchester Memorial Hospital is continually working to find

innovative ways to better serve patients and the community and always ensuring that patients are receiving high-quality, coordinated, cost-effective care.

Manchester Memorial Hospital's compassionate doctors, nurses, and other care team members partner with patients and their families fostering relationships that ensure patients feel respected and engaged in their healthcare.



HEALTHCARE SPENDING:

\$90 MILLION spent on goods and services

\$88.5 MILLION created in "ripple effect" spending

TOTAL IMPACT of hospital spending: **\$178.48 MILLION**

JOBS:

2,072 employed

Payroll: **\$113.1 MILLION**

2,177 "ripple effect" jobs

Payroll: **\$111.2 MILLION**

TOTAL JOBS:

4,249

TOTAL PAYROLL: **\$224.35 MILLION**



CAPITAL IMPROVEMENTS:

\$3.4 MILLION spent on buildings and equipment

\$3.4 MILLION additional economic activity generated

TOTAL IMPACT of spending on capital improvements: **\$6.77 MILLION**

TOTAL ECONOMIC IMPACT: \$409.6 MILLION

NOTE: The hospital and health system economic analysis is based on statewide multipliers from the Regional Input-Output Modeling System (RIMS II), developed by the Bureau of Economic Analysis of the U.S. Department of Commerce. It uses data from each hospital and health system's FY 2022 audited financial statements. RIMS II provides an accounting of "inputs" purchased and "outputs" sold by an industry in the state. The spending of one industry will have several rounds of ripple influence throughout a state's economy – this is known as the multiplier effect. RIMS II regional multipliers measure both the direct and indirect impact on the state economy from a specific industry. The total number of jobs is based on individuals employed by Connecticut's hospitals and health systems, as recorded through IRS Form W-3.

MANCHESTER MEMORIAL HOSPITAL IN THE COMMUNITY

Manchester Memorial Hospital is a strong community partner, offering programs and services that improve the health and well-being of community members.

The Center for Healthy Living

Manchester Memorial Hospital engages in exceptional mission-focused community building efforts. ECHN's Center for Healthy Living, previously known as the Diabetes Wellness Center, has been working to improve health outcomes for individuals across distinct stages and walks of life.

A Bridge to Health and Wellness

Recognizing the vital role of bridging the gap between secondary care and primary care for health and wellness, the Center for Healthy Living has implemented a comprehensive approach to health. The Center provides many health education and wellness community programs, nutritional services, employee health services, and corporate consultancy services. This integrated care is designed for everyone, irrespective of whether they suffer from a chronic disease. The Center has supported hundreds of people over the past year specifically in prevention of Type 2 Diabetes.

A Commitment to Daily Health

At the ECHN's Center for Healthy Living at Manchester Memorial Hospital, the goal is not just about treating ailments—it is about preventing them. This commitment shines through in the daily health and wellness programs and resources they offer for both their employees and the larger community. They believe that getting healthy and staying that way is intrinsic to one's well-being, and they are dedicated to helping everyone on this journey.

Empowering with Knowledge

With the understanding that knowledge is power, especially when it comes to one's health, the ECHN Nutrition Services have been pivotal in guiding people towards healthier living. Their team of Registered Dietitians provides expert guidance and counseling to help individuals cultivate smarter, healthier, and sustainable eating habits.

Resources for All

Whether an employee at ECHN's Manchester Memorial Hospital or a member of the local community, the Center for Healthy Living has something for every individual. They have rolled out numerous resources directly to departments, ensuring that people have easy access to tools that can improve their health and overall wellness.

Engaging the Broader Community

Manchester Memorial's community engagement does not stop at its doors. They have actively collaborated with corporate teams, direct primary care practices, independent living facilities, gyms, and various community groups, such as MARC, Inc. of Manchester. Through fun events and programs, they aim to improve health and bring about a lasting change in the community's mindset towards health and wellness.

In conclusion, Manchester Memorial Hospital, through its Center for Healthy Living and its various other initiatives, is an exemplar of the kind of community-focused healthcare that builds a healthier, happier community for everyone.

IN 2022, CONNECTICUT
HOSPITALS AND HEALTH
SYSTEMS BENEFITTED THEIR
COMMUNITIES IN MANY WAYS:

\$267 MILLION

Health professions education

\$46.1 MILLION

Community health improvement services and operations

\$37.8 MILLION

Donations to help support community organizations

\$15.7 MILLION

Research and other programs to advance healthcare for patients and the community

\$7.3 MILLION

Community building to create stronger, healthier communities

\$270.1 MILLION

Uncompensated care: Charity care/ bad debt to provide services for those who cannot pay

\$4.5 MILLION

Subsidized health services* to provide care needed by the community

\$1.55 BILLION

Unpaid government-sponsored healthcare - Medicare

\$1.23 MILLION

Unpaid government-sponsored healthcare - Medicaid

\$3.4 BILLION

Total community benefit provided by Connecticut hospitals and health systems in 2022

*Most subsidized health services funds are reflected in the unpaid costs of government programs numbers.

CONNECTICUT HOSPITAL ASSOCIATION ADVOCACY PRIORITIES

PUTTING PATIENTS AND COMMUNITIES FIRST

ENSURE THE VIABILITY OF THE HEALTHCARE SYSTEM

SUPPORT AND GROW THE HEALTHCARE WORKFORCE

PROVIDE HOSPITALS WITH THE TOOLS TO PREPARE FOR THE FUTURE

IMPROVE THE HEALTH OF OUR COMMUNITIES



Pursue initiatives that support patient access, ensure the viability and evolution of the healthcare system, and slow total healthcare spending. Expand affordable coverage and access to care, ensure a sustainable payment system, including fair Medicaid payment, and eliminate inefficient, burdensome payer practices that harm patients and delay care.



Focus on retaining and growing a skilled, diverse, resilient workforce, and support innovative care models to meet the patient needs of today and tomorrow.



Secure financial support for hospitals to address financial, workforce, and inflationary stresses. Ensure hospitals have the regulatory flexibility to meet the current and future health needs of Connecticut residents, with a focus on the Certificate of Need program and making telehealth flexibilities permanent.



Partner with others to improve community health, advance health equity, stabilize and strengthen our behavioral health system, promote public health infrastructure, and focus on quality to improve health outcomes.